

## **Francesca Walker**

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## **Employment Summary**

### **NZ SPCA, Wellington : November 2011 – current**

#### **SPCA Animal welfare inspectorate support – January 2020 - current**

Writing education and warning letters to people who have been investigated for mistreatment of animals

Reviewing inspectors' investigation files

#### **SPCA National Rescue Unit Rescue Technician (volunteer position) – 2015 - February 2019**

Deployed to Edgecumbe Bay of Plenty New Zealand Flood disaster 2017

High angle (cliff rescue) trained and operational responder

Confined Spaces trained and operational responder

#### **Inspector and ambulance driver 2013 - February 2019**

Investigating animal cruelty complaints, both unaccompanied and with other inspectors and agencies; have lead three successful prosecutions

Responding to afterhours call-outs: this involves making difficult decisions and problem solving unsupervised

Responding to emergency calls, including high-pressure animal rescues

Handling TNR and SNAP (low cost desexing) projects

Managing Emergency Reserve volunteers

#### **Feline and Small Animal Caregiver Team Lead – 2011- 2014**

Processing adoption applications

Maintaining disease control protocols

Monitoring cats' physical, health and behavioural needs

#### **Animal and customer service team member – 2011- 2014**

Practising managed entry policy

Caring for hospitalised animals and assisting vet with evening duties

### **Marlborough SPCA : June 2010-January 2011**

#### **Volunteer**

Feeding cats and dogs

Cleaning enclosures

Bathing and exercising dogs

## **Education Summary**

### **Otago Polytechnic : 2016 – 2018**

#### **Distance Learning – Veterinary Nurse Assistant**

Strengthened knowledge gained from my employment at the Wellington SPCA  
Continued to grow my knowledge base with a particular interest in surgical assistance  
and diagnostics

### **Rescue 3 International NZ : 2017**

#### **Wellington, NZ**

Swift Water Technician level 1  
Animal Rescue Technician level 2

### **Unitec : 2012**

#### **Distance Learning – Certificate in Animal Welfare Investigations**

I attained this certificate with high grades, giving me the skills and knowledge needed to be a  
successful Animal Welfare Inspector.

### **Nelson Marlborough Institute of Technology, Blenheim, NZ : 2010**

#### **Certificate in Business Administration Level 4**

I have learned practical and transferable skills needed for any business setting. I learned how to use  
many different programs at an advanced level, including MYOB, Outlook, Word and Excel. I also  
gained invaluable time management skills.

### **Auckland University of Technology : 2009 – 2010**

#### **Distance Learning – Certificate in Medical Terminology**

I learned how to read and translate medical notes written by doctors and nurses.  
These translations are comparable to those which veterinarians use.